

Hurricane Hotline Contact Numbers, August 15, 2007

Insurance Industry Provides "Hotline" Contact Numbers To Ease With Claims Process

Contact: Sam Miller, 850.386.6668 x 223

Gary Landry, 850.386.6668 x 226

Insurers who set up toll-free numbers to assist policyholders with Hurricane claims:

ACE USA - 800-433-0385

Acuity - 800-242-7666

AIG - 877-244-0304

Allmerica - 800-628-0250

Allstate - 800-54-STORM (800-547-8676)

Allstate Floridian Insurance Company – 800-54-STORM (800-547-8676)

American Bankers Insurance Company of Florida - 800-358-0600

American Capital Assurance Corp. - 866-ASI-LOSS (274-5677) / 866-274-8765 / fax 866-274-3299

American Federation Insurance Company - 800-527-3907 or www.foremost.com

American General Property Insurance Company of FL – 800-321-2452

American International Group - 800-433-8880 (auto & home)

American Reliable Ins. Company - 800-245-1505

American Security Insurance Company – 800-326-2845

American Skyline Insurance Co. - 888-298-5224

American States – 888-557-5010

American Strategic Insurance - 866-ASI-LOSS (274-5677) / 866-274-8765 / fax 866-274-3299

American Superior Ins. Co. (Liquidated) - FIGA - 866-928-4312 or Northpoint 800-690-8114 or Citizens 866-411-2742

Arch - 800-817-3252 Argus Fire & Casualty – 954-331-4722

Armed Forces Insurance Exchange - 800-828-7736

ASI Assurance - 866-ASI-LOSS (274-5677) / 866-274-8765 / fax 866-274-3299

ASI Lloyds - 866-ASI-LOSS (274-5677) / 866-274-8765 / fax 866-274-3299

Atlantic Mutual - 800-945-7461

Auto Owners (Palm City) – 800-783-1269

Auto Owners (Ft. Meyers) – 800-437-2256

AXA Re Property and Casualty – 800-216-3711 / 800-509-1592 / fax 352-332-7999 / claims@thig.com

AXA Re Corporate Solutions – 800-216-3711 / 800-509-1592 / fax 352-332-7999 / claims@thig.com

Bankers Insurance Company - 800-765-9700 / fax 877-541-4084

Bankers Security Insurance Company - 800-765-9700 / fax 877-541-4084

Bituminous - 800-678-3104 and 800-822-2905

Bristol West Insurance Group - 800-Bristol

Capitol Preferred – 800-734-4749 or 888-388-2742

Catawba – 800-711-9386

Century Surety Ins. Co. - 800-850-0422 / fax 614-895-7040 / www.centurysurety.com

CHUBB - 800-CLAIMS-0 (800-252-4670)

Church Mutual - 800-554-2642

Citizens - 866-411-CPIC (866-411-2742)

Clarendon America Insurance Company - 800-216-3711 / 800-509-1592 / fax 352-332-7999 / claims@thig.com

Clarendon National Insurance Company – 800-216-3711 / fax 352-332-7999 / claims@thig.com

Clarendon Select Insurance Company – 800-216-3711 / fax 352-332-7999 / claims@thig.com

CNA - 1-877-CNA-ASAP (1-877-262-2727) or FAX at 1-800-953-7389

Colony Insurance Company - 800-577-6614, Ext. 1715 / fax 804-327-1792 / claimsreporting@colonyins.com

Companion Property & Casualty – 800-649-2948

Cotton States Insurance – 800-457-1658

CUNA Mutual - 800-637-2676

Cypress P&C Insurance Company - 888-352-9773

Cypress P&C Insurance Company (All other CAT claims) - 888-352-9773

Cypress P&C Insurance Company – Frances Claims – 866-560-6192

Erie Insurance Group - 800-367-3743

Farmers (Fire Insurance Exchange) - 800-435-7764

FCCI (first report of injury) – 800-226-3224

Federated Mutual - 800 237-8292

Federated National Insurance Company - 800-420-7075

FEMA – 800-621-FEMA (3362)

Fidelity & Casualty Insurance Company - 800-725-9472

Fidelity National Insurance Company - 800-220-1351

Fidelity National P&C Insurance Company - 800-725-9472

FIGA – 904-398-1450 or 866-928-4312

Fireman's Fund - 888-FIREHAT (888-347-3428)

First Floridian Auto and Home Insurance Company – 800-CLAIM33 (800-252-4633) (auto & home) / 800-238-6225 (business claims)

First Premium Ins. Group (Lloyd's Mobile home) - 800-432-3072 / fax 954-331-4848 / karent@firstpremium.com

First Protective Insurance Company – 877-744-5224

First Trenton - 800-468-7341

Florida Family Insurance Company - 888-486-4663 / fax 904-350-9110

Florida Farm Bureau Insurance Companies - 866-275-7322

Florida Peninsula – 877-994-8368

Florida Select - 888-700-0101 / fax 800-827-2846 or 941-906-2306

FM Global - 877-NEWLOSS (639-5677)

Foremost Insurance Company - 800-527-3907 / www.foremost.com

Foremost Property and Casualty Insurance Company - 800-527-3907 / www.foremost.com

Foremost Signature Insurance Company - 800-527-3907 / www.foremost.com

GE Employers Re - 866-413-8978

GEICO - 800-841-3000 or contacted at GEICO.com

Georgia Casualty & Surety (claim reporting) – 800-279-8279

Georgia Casualty & Surety (claim department) – 866-458-7506

GMAC Insurance (Auto claims) – 800-468-3466

Granada Insurance Company - 800-392-9966

Great American - 800-221-7274

Guide One - 888-748-4326

The Hartford - 800-243-5860 or 800-637-5410

Harbor National Insurance Company – 800-216-3711 / 800-509-1592 / fax 352-332-7999 / claims@thig.com

Harbor Specialty Insurance Company - 800-216-3711 / 800-509-1592 / FAX 352-332-7999 / claims@thig.com

Hartford Ins. Co. of the Midwest- 800-637-5410 / 800-243-5860 / fax 877-536-6505

Hartford Steam - 800-HSB-LOSS

Hillcrest Insurance Company - 800-216-3711 / 800-509-1592 / 352-332-7999 (fax), claims@thig.com

Holyoke Mutual - 800-225-2533

Home Pointe Insurance Company - 800-910-1104 / www.npic.com

Humana - Mitch Lubitz, (w) 813-287-6180, (c) 813-732-0386, mlubitz@humana.com

ICAT Claims – 866-789-4228

Irving B. Green & Associates – 877-424-7336

Industrial Risk Insurers - 860-520-7347 (commercial claims)

Interstate Fire & Casualty - 800-456-8458, Ext. 7770 / fax 303-222-7759

Liberty Mutual Auto & Home - 800-2CLAIMS (800-225-2467)

Lloyd's - 800-216-3711 / 800-509-1592 / fax 352-332-7999 / claims@thig.com

Main Street America Group - 877-282-3844

Mercury Insurance Group - 800-987-6000

MetLife Auto & Home - 800-854-6011

NAMIC - Liz Reynolds, Jacksonville, 904-379-4896, or Nancy Grover, Washington, DC, 202-580-6742 x 102

National Flood Insurance Program (NFIP) - 800-427-4661

National Insurance Co. - 800-329-2121 / fax 305-445-0368 / claimsdept@nationalgroupfl.com

Nationwide - 800-421-3535 / fax 877-247-0041

Northpoint Insurance Company- 800-690-8114

North Pointe Insurance Company - 800-910-1104 / www.npic.com

North Pointe Casualty Insurance Company - 800-910-1104 / www.npic.com

Ohio Casualty and West American Insurance Company - 888-701-8727

Old Dominion Insurance Company - 877-425-2467 and 800-606-7992

Omega Insurance Company – 800-216-3711 / 800-509-1592 / fax 352-332-7999 / claims@thig.com

One Beacon - 877-248-4968

Praetorian Specialty Insurance Company - 800-216-3711 / 800-509-1592 / fax 352-332-7999 / claims@thig.com

Progressive Auto Insurance - 800-PROGRESSIVE (800-776-4737)

Prudential P&C Ins. Co. (Bought by Liberty Mutual) – 800-225-2467

QualSure Insurance Corp. - 877-563-0150

Regency (Tower Hill) - 800-216-3711

Reinsurance Association of America – 850-222-7710, JMassie41@aol.com

RLI Insurance Company - Phone Number 800-444-0406; fax number 309-692-6796

Royal & Sun Alliance - 800-847-6925

SAFECO - 800-332-3226

Safe Harbour Underwriters - 866-ASI-LOSS (274-5677) / 866-274-8765 / fax 866-274-3299

Scottsdale Insurance Company - 800-423-7675 / fax 480-483-6752

Security National Insurance Company - 800-Bristol

Selective - 866-455-9969

Service Insurance Company - 800-780-8423

Shelter Insurance Group - 800-SHELTER

Sompo Japan - 800-444-6870

Southwest Business Corp. Lloyd's Excess Flood - 800-527-0066 Ext. 7389 / fax 210-525-0021 / dharrington@swbc.com

St. Johns Insurance Company - 800-748-2030

Standard Guaranty Insurance Company – 800-326-2845

State Farm Insurance - 800-SF-CLAIM (800-732-5246)

Sunshine State Insurance Company - 877-563-0150

TAPCO - 888-437-0373 / fax 336-538-0094 / bjohnson@gotapco.com

Tower Hill Preferred Insurance Company – 800-216-3711 / 800-509-1592 / fax 352-332-7999 / claims@thig.com

Tower Hill Prime Insurance Company – 800-216-3711 / 800 509-1592 / fax 352-332-7999 / claims@thig.com

Tower Hill Select Insurance Company – 800-216-3711 / 800 509-1592 / fax 352-332-7999 / claims@thig.com

Travelers – 800-CLAIM33 (800-252-4633) (auto & home) / 800-238-6225 (business claims)

Travelers Flood - 800-356-6663

Travelers Boat & Yacht - 800-772-4482

United Fire Insurance Company - 800-343-9131

United Property and Casualty Insurance Company - CAT: 800-882-0180 (activated at the time of a CAT event)

Non-CAT: 800-861-4370 (available at all other times)

United Services Automobile Assn. - 800-531-8222 (all USAA Cos)

Universal Insurance Co. - 888-846-7647/ fax 888-846-7649 / universal@isacclaims.com

Universal Property & Casualty Ins. Co. - 800-425-9113 / fax 305-933-6181

USAA - 800-531-8222 / fax 800-356-6315

USF&G - 800-787-2851

USF&G homeowners claim - 800-631-6478

USF&G homeowners claim - customer service - 407-660-9000

USLI - 800-523-5545 / fax 610-687-9398 / spalma@usli.com

Vanguard Fire & Casualty Company - 888-343-5585 / fax 941-342-2080

Voyager Indemnity Insurance Company – 800-245-1505

Voyager Property & Casualty Insurance Company – 800-358-0600

XL- 1-214-559-1574

Zenith (first report of injury) - 800-440-5020

Zurich - 800-987-3373

- 30 -

Florida Insurance Council is Florida's largest not-for-profit trade association representing 59 insurers groups - consisting of 212 companies - which write over \$16 billion a year in premium volume and provide all lines of coverage.